



Ref: - REAR/2024/0124

28th Sep 2024

Ajay Yadav
President

Rohit Gupta
Vice President

Intjar Ali Khan
Gen. Secretary

Bharat Dixit
Treasurer

Nikhil Agrawal
Jt. Secretary(Regulatory)

Ravindra Jain
Jt. Secretary(SRAM)

Surendra Chaudhary
Jt Secretary (Media)

Vipin Bansal
Jt. Secretary(PR)

To,

Shri Vivek Kumar Dewangan,
Chairman & Managing Director,
REC Limited
Core-4, SCOPE Complex, 7 Lodhi Road
New Delhi – 110003

Subject: Request for Clarification on Process for Handling Subsidy Rejections due to Name Mismatches in Electricity Bills and Bank Accounts

Respected Sir,

I hope this letter finds you well. I am writing on behalf of the Renewable Energy Association of Rajasthan (REAR®) to bring to your attention a pressing issue that is impacting the effective implementation of the PM Surya Ghar Yojana in Rajasthan with the potential for broader national implications. **Many subsidy claims are being rejected or returned for correction due to minor name mismatches between electricity bills and bank account records.** This situation is particularly prevalent in Rajasthan, where approximately 80% of electricity bills contain discrepancies in the names of consumers.

The most common errors include:

- The inclusion of prefixes such as "Mr.," "Mrs.," "Smt.," "Col.," "Dr.," etc., in the name on the electricity bill.
- Additional information such as "S/o," "W/o," or property details (e.g., Plot No.) being included in the name field on the electricity bill.
- Misspellings, where letters in the names are incorrect or swapped.
- Cases where bank accounts are jointly held, often by a government pensioner and their spouse, while the electricity connection is solely in the spouse's name.

Due to these common discrepancies, subsidy applications are frequently returned or rejected, causing delays and frustration for both consumers and vendors. Unfortunately, there is no specific or standardized procedure for consumers to follow when faced with such mismatches. As a result, many of these issues remain unresolved, further complicating the subsidy disbursement process.

We kindly request your office to issue an official memorandum clarifying the process to be followed in these cases. The guidelines could include:

- Accepted formats for names on electricity bills and bank accounts, including allowances for minor discrepancies like prefixes or misspellings.
- A clear process for resolving name mismatches, such as the option for consumers to submit an affidavit or other documentation.

Renewable Energy Association of Rajasthan (REAR®)

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- Instructions for vendors and consumers to take corrective measures in advance to avoid rejections.
- Clear guidance for DISCOMs on prioritizing name corrections with minimal documentation requirements, such as an ID proof, to facilitate timely resolution.

It is important to note that in the past, various subsidy claims with minor name mismatches have been approved, and the funds were successfully transferred to the consumers' accounts. This highlights the possibility of accommodating minor name discrepancies without compromising the integrity of the subsidy disbursement process.

We, therefore, request your kind intervention in **issuing proper guidelines to allow minor spelling errors and discrepancies, and to advise DISCOMs to prioritize name corrections with minimal documentation requirements, if required.** These measures will streamline the subsidy approval process and ensure that consumers and vendors are on the same page, thereby overcoming these recurring issues.

Your guidance in this matter will go a long way in supporting the timely implementation of rooftop solar projects under the PM Surya Ghar Yojana, helping to meet both state and national clean energy goals.

We look forward to your positive response and to receiving the necessary clarifications to address these concerns.

Thank you for your attention to this matter.

Warm regards,

Yours sincerely,

For Renewable Energy Association of Rajasthan (REAR)

Ajay Yadav
(President)



CC:-

- Secretary (MNRE)
- Chairman (Rajasthan Discoms)
- Sr. Chief Project Manager (REC, Jaipur)