

Renewable Energy Association of Rajasthan (REAR®)

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11th Dec 2024

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Jt Secretary (Media)

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Jt. Secretary(PR)

To,

Shri R. K. Gupta

Sr. Chief Project Manager,

REC Limited

J-4, Jhalana Doongri Institutional Area, Jaipur -302004

Subject: Request to Resolve Serial Number Duplicacy Issue in PM Surya Ghar Portal

Respected Sir,

I am writing to bring to your immediate attention a critical issue concerning the PM Surya Ghar Portal, which is causing significant delays in the commissioning of solar projects across the country. ***The issue pertains to the serial number duplicacy of Solar modules although EPC players have legitimately purchased the DCR modules from authorized distributors and have successfully credited these modules to their respective DCR Portal accounts.*** They also hold valid DCR certificates for the modules in question. Despite this, while attempting to update the module details to the portal, an error message appears stating that the module number already exists in the system.

When the affected EPC players attempted to seek assistance from REC and the Ministry of New and Renewable Energy (MNRE), no specific resolution or guidance was provided. This lack of resolution has caused substantial disruptions to project timelines.

It is critical to note that over **2,000 installations are underway daily under the PM Surya Ghar scheme, and approximately 80-90% of these projects have encountered the same issue over the last 7-10 days. This translates to more than 15,000 projects being adversely affected nationwide.**

We respectfully urge you to take immediate action to investigate and resolve this technical glitch. Ensuring the smooth operation of the PM Surya Ghar Portal is crucial for the successful implementation of the scheme and the timely completion of ongoing projects.

Thank you for your attention and cooperation in this matter.

Yours sincerely,

For **Renewable Energy Association of Rajasthan (REAR)**

Ajay Yadav
(President)

