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To,
The Chief Manager
REC Limited

Subject: Urgent Representation Regarding Solar Module Damage Due to Quality Concerns Under PM Surya Ghar Yojana

Respected Sir,

I hope this letter finds you well.

I am writing to bring to your kind attention a serious issue that has recently emerged in the rooftop solar sector in Rajasthan, particularly under the **PM Surya Ghar: Muft Bijli Yojana**.

We have received a concerning representation from one of the empanelled vendors, *NB Solar Solutions Pvt. Ltd.*, regarding a project currently under installation:

Project Details:

- **Consumer Name:** Sh. Guru Charan Rai
- **Reference No.:** RJJAY26-11213313
- **Location:** D-73, Kardhani Yojana, Kalwar Road, Govindpura, Jaipur – 302012 (Near D-Mart)

During the recent severe weather conditions (heavy rains and high-velocity winds on 2nd May 2026 across Rajasthan), the above-mentioned site suffered unexpected damage. Upon inspection, it was observed that:

- The **mounting structure and J-hooks** remained intact, indicating no installation failure
- However, the **solar module frames** were found **damaged and broken**
- In some instances, the **panels** were **torn and displaced/rolled** due to **wind pressure**

It is important to highlight that the modules used at the site belong to a reputed manufacturer, **Adani Solar**, which raises significant concerns regarding **product quality, durability, and wind-load resistance**.

Despite reporting the matter to the concerned distributor, the vendor has not received any support or resolution. As a result:

- The vendor is facing **loss of credibility** before the consumer
- There is a **direct financial burden** for replacement
- The issue remains unresolved at the manufacturer/distributor level

This situation is not isolated and reflects a broader concern emerging across multiple installations in the region after recent weather events.

In this regard, we humbly request your good office to:

1. **Take cognizance of such incidents** and initiate a review of module quality standards under the scheme
2. Ensure **accountability of manufacturers and distributors** in warranty and product performance
3. Establish a **clear grievance redressal mechanism** for vendors
4. Strengthen **technical guidelines for wind-load resistance and durability** of solar modules

The success of rooftop solar programs depends heavily on the confidence of end consumers and the sustainability of vendors who are implementing these projects on the ground.

We have enclosed the copy of the email received from the vendor along with photographic evidence for your reference.

We sincerely request your intervention in this matter to safeguard the interests of all stakeholders and uphold the integrity of the program.

Thanking you.

For Renewable Energy Association of Rajasthan (REAR)

Ajay Yadav
(President)



CC:-

- CMD, REC Ltd
- Secreatry (MNRE)
- Mission Director (PMSGMBY)
- NB Solar Solutions Pvt. Ltd